



Putnam Community Service Network

Putnam Community Service Network is an educational program of Cornell Cooperative Extension of Putnam County  
Cornell Cooperative Extension provides equal program and employment opportunities.

In Cooperation with Putnam County Personnel Department  
Presents In Putnam County

## UNITED WAY-PACE UNIVERSITY NOT-FOR-PROFIT MANAGEMENT CENTER

# Working Better Together: Tools for Inspired Interaction

**Date: Tuesday, June 5, 2012**

**Time: 9:00 a.m. - 12:00 p.m.**

**Registration Deadline: May 22, 2012**

**Fee: \$30.00**

*In case of inclement weather, please call the library for information on delays or closings at (845) 628-2009*

*Location: Mahopac Library. 668 Route 6, Mahopac, NY 10541*

*Partially underwritten by CHASE*

This workshop explores the dynamics of successful interaction. Participants will acquire simple tools and techniques applicable in any setting. Interpersonal communication can be challenging. We often find ourselves frustrated by misunderstandings, drama, blame games and endless meetings. As our organizations become more complex, we interact with many people across diverse boundaries. We can engineer better interactions by employing ways of thinking and acting that reduce conflict while helping organizations grow and flourish.

### Topics to be discussed:

- Get on the same page
- Adjust orientation from reactive to proactive
- The Empowerment Dynamic: let go of drama
- How to give and receive feedback

**Who should attend:** Executive directors, program managers, any staff in your organization who needs/wants to increase their effectiveness and work better as a team.

**Presenter: Abby Straus, M. Div.:** Abby connects leaders in business and education to each other and to great ideas, creating innovative solutions for success in the 21st Century. Serving the corporate, non-profit and educational communities as a facilitator, workshop leader and personal development coach, she has worked with a broad range of clients including the Cleveland Clinic, Eli Lilly, Dun and Bradstreet, the International Center for Complex Project Management, UBS, General Dynamics and the International Center for Spirit at Work.



United Way now offers Eventbrite, a secure online credit card payment option, for payment of registration fees for the Management Center courses. Receipt of your payment will be emailed to you. Please go to [www.uwvp.org/pace.htm](http://www.uwvp.org/pace.htm)

### Working Better Together: Tools for Inspired Interaction

Date: Tuesday, June 5, 2012

Please send completed registration form and \$30.00 fee. Please indicate method of payment:

- Check (payable to United Way)
- Credit Card:  MasterCard  Visa  American Express  Discover

Card no. \_\_\_\_\_ Exp. Date \_\_\_\_\_

Card Holders Name \_\_\_\_\_ Signature \_\_\_\_\_

Mary Ann Luna, Director of Management Center Initiatives

United Way of Westchester and Putnam, 336 Central Park Ave., White Plains, NY 10606

**Questions? (914) 997-6700, ext. 740 Fax: (914) 949-6438 E-mail: [mluna@uwvp.org](mailto:mluna@uwvp.org)**

Name \_\_\_\_\_ Title \_\_\_\_\_

Agency \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_



United Way  
of Westchester and Putnam

