



Putnam Community Service Network

Putnam Community Service Network is an educational program of Cornell Cooperative Extension of Putnam County
Cornell Cooperative Extension provides equal program and employment opportunities.

In Cooperation with Putnam County Personnel Department
Presents In Putnam County

UNITED WAY-PACE UNIVERSITY NOT-FOR-PROFIT MANAGEMENT CENTER

Generations at Work: Managing a Multi-Generational Workforce

Date: Tuesday, 2/7/12 (snow date 2/14/12) Time: 9:00 a.m. – 12:00 p.m.

Registration Deadline: 2/1/12

Fee: \$30.00

In case of inclement weather, please call the library for information on delays or closings at (845) 628-2009

Location: Mahopac Library. 668 Route 6, Mahopac, NY 10541

Partially underwritten by CHASE

This workshop will focus on understanding the 4 generations in the workforce: Who they are, what they want, and how to leverage their talents. Each of the four generations (Traditionalists, Baby Boomers, Gen X, Gen Y) in the workplace brings its own unique perspectives and work ethics to the job. See how a multigenerational workforce is good for business, and how to harness the skills and strengths of each generation. Identify generational differences that lead to conflict and workplace problems, and create ways to resolve them.

Learning Goals:

- Identify generational differences and how they affect the workplace
- Describe ways to maximize each generation's resources
- Define generational expectations and preferences for workplace culture
- Recognize and avoid typical areas of cultural conflict across generations

Who should attend: Executive directors, human resource officers, program managers, and supervisors

Presenter: Lauren Supraner, MA, is the president of CAL Learning. She is a dynamic consultant, facilitator and coach who helps multicultural organizations leverage and maximize their diverse talent. She has over 20 years experience in culture and language training, assessment, and program development. Lauren works with leaders and managers to develop their skills in cultural competency, cross-cultural communication, cross-cultural team building and conflict resolution, as well as diversity and inclusion. Her clients include IBM, L'Oreal, Disney, Center for Disease Control and Prevention, Columbia University, and the United Way.



United Way now offers Eventbrite, a secure online credit card payment option, for payment of registration fees for the Management Center courses. Receipt of your payment will be emailed to you. Please go to www.uwwp.org/pace.htm

Generations at Work: Managing a Multi-Generational Workforce

Date: Tuesday, February 7, 2012

Please send completed registration form and \$30.00 fee. Please indicate method of payment:

- Check (payable to United Way)
- Credit Card: MasterCard Visa American Express Discover

Card no. _____ Exp. Date _____

Card Holders Name _____ Signature _____

Mary Ann Luna, Director of Management Center Initiatives

United Way of Westchester and Putnam, 336 Central Park Ave., White Plains, NY 10606

Questions? (914) 997-6700, ext. 740 Fax: (914) 949-6438 E-mail: mluna@uwwp.org

Name _____ Title _____

Agency _____

Address _____

Phone _____ Email _____



United Way of Westchester and Putnam

